

Technical Report Title Page

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8. Acknowledgement of Cooperating Organizations

9. ABSTRACT

The ICEA Service Bureau, created in 1998 after nearly seven years of prior effort, has now existed for 2½ years. Although assisted in starting up by a grant of \$300,000 from the Iowa Highway Research Board, it now operates exclusively on the basis of dues paid by 98 member counties. Its three person staff operates out of an office in Des Moines, Iowa, where the 28E agency subleases space from the Iowa State Association of Counties. Services, provided via the Internet, include News & updates, Communications support, Files for download, On-line database driven applications, a reference center, and a business area. Future services are being identified by both formal and informal processes and the Bureau has established itself as a valued member of the county engineering world in Iowa.

9. Key Words	10. No. of Pages
Service Bureau Internet Website	35