

16287 Questions & Responses - Set 1

- Q1.** Should bid response include a line item of cost in the case of equipment failure (ie, hardware repair, lightning strike, theft, etc) throughout the course of the contract?
- A1.** If any additional costs arise from equipment failure, these costs will be negotiated with the contracted vendor.
- Q2.** In section 3.4.6 regarding system outages: Who is responsible for outage detection, vendor or Department of Transportation?
- A2.** The Department of Transportation will work with the vendor to determine if the outage is in the NADIN communications system or the main AWOS equipment.
- Q3.** In section 3.4.6 regarding system outages: Does the 24 hour response time begin at the start of the outage, or at the time of Department's notification of the vendor?
- A3.** The 24 hour timeframe will begin at the time of the Department's notification to the vendor.