

# Iowa DOT Highway Helper Services Request for Proposal

## Mandatory Pre-Bid Meetings

Monday

September 15, 2014

1:00 p.m.

Wednesday

October 1, 2014

1:00 p.m.



# Agenda

- Background
- Highway Helper Service RFP Requirements
- Discussion



# Please Note

Responses to all Pre-Bid Meeting questions will be in writing.

The questions and responses will be posted on the Iowa DOT Purchasing web site ([www.iowadotpurchasing.com](http://www.iowadotpurchasing.com))

The responses to the questions are considered to be part of the RFP requirements.



# Background

- What are Highway Helpers?
  - Trained personnel who use specially equipped vehicles to systematically patrol highways, detect and respond to traffic incidents and assist travelers
  - Recognized as one of the most effective traffic incidents management strategies available



# Background (continued)

- High-level benefits
  - Quick clearance (reduced incident duration because of decreased detection, response and clearance times)
  - Improved traveler and responder safety
  - Stranded traveler and crash victim assistance
  - Improved emergency traffic control and scene management
  - Enhanced traffic condition verification and traveler information accuracy
  - Quicker debris removal



# Background (continued)

- Existing operation in Des Moines metro area
  - In service over 10 years
  - Iowa DOT operated (staff and equipment)
    - 4 operators
    - 2 vehicles on patrol w/ 1 spare
  - Operated 5am to 8pm, Monday – Friday



# Iowa DOT's Increased Focus on Traffic Operations

- Establishment of the Office of Traffic Operations
  - Increased Traffic Operations Center services
  - Increased staffing for Emergency Transportation Operations
  - Establishment of a statewide Traffic Incident Management Program
  - Expansion of Highway Helper Services



# High-Level Operational Requirements

- Proposal Number 12359
- Contracted services
  - Provide HH Services according to RFP requirements
  - Dispatched from Iowa DOT Traffic Operations Center
  - Specific HH Operator Background, Appearance, Conduct & Training requirements
  - Vehicles: 1 Ton, Diesel, 4WD, Crew Cab Pickups with required equipment
- Roving patrols on pre-defined routes with predetermined frequency
- Hours of operation: M-F, 6am to 7pm, some special events
- Effective law enforcement-Iowa DOT TOC-Highway Helper communications is critical
- Routine operations and check-in meetings
- No towing



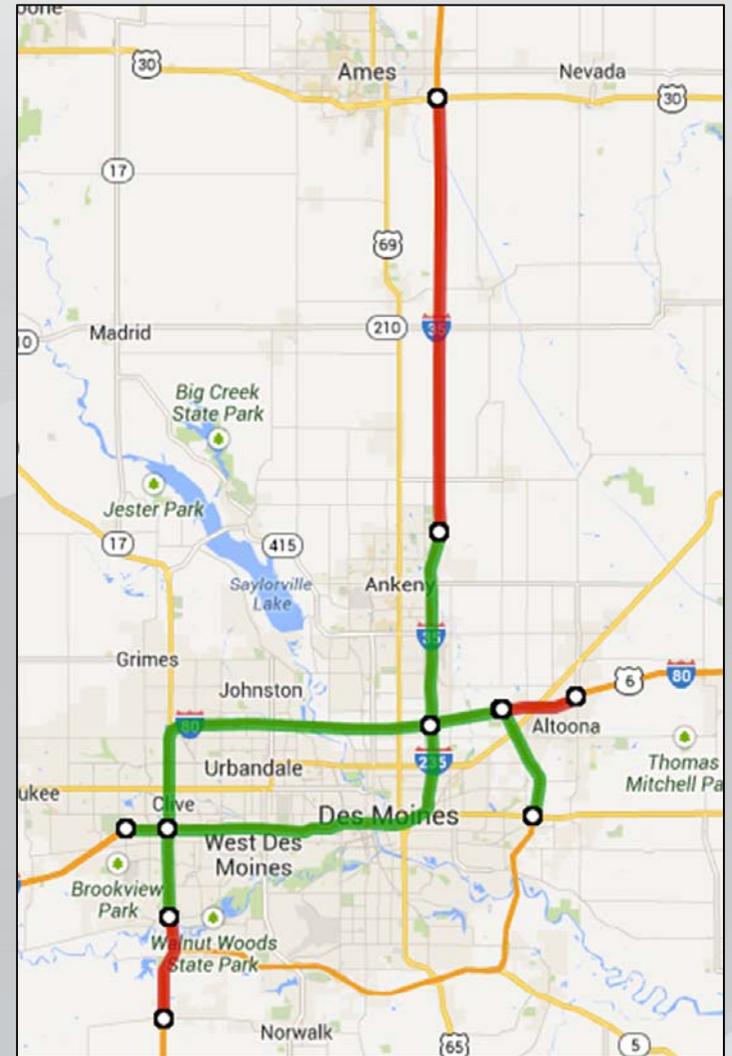
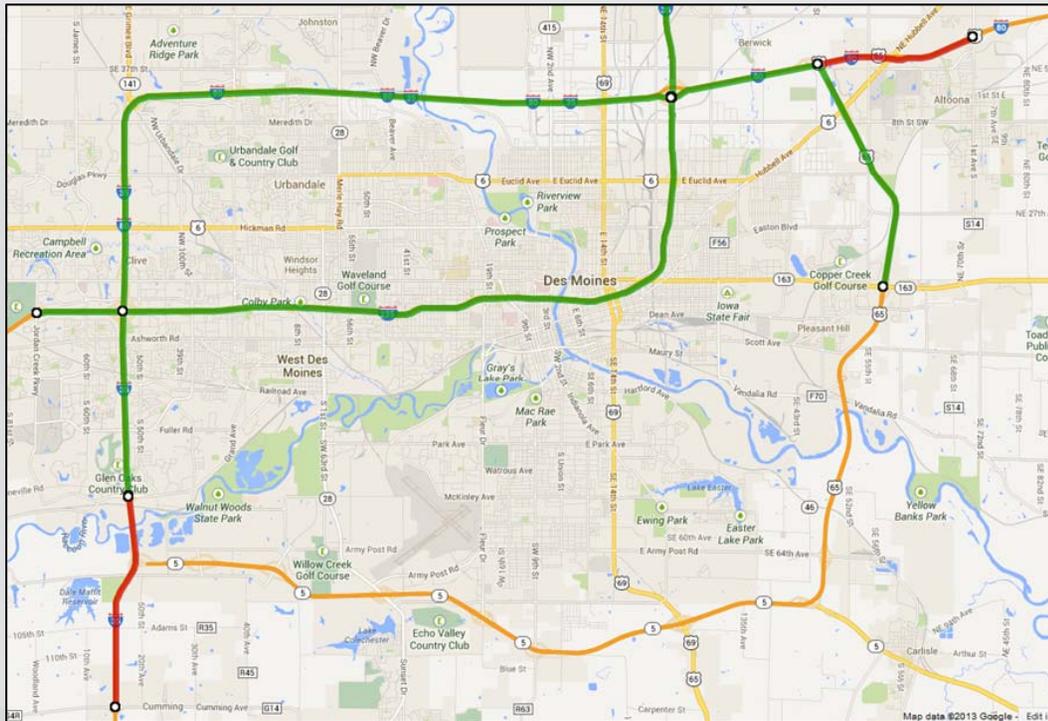
# Highway Helper Service Areas

1. Des Moines
2. Cedar Rapids-Iowa City
3. Council Bluffs

Note: Highway Helper services for each area will be by individual proposals and contracts.



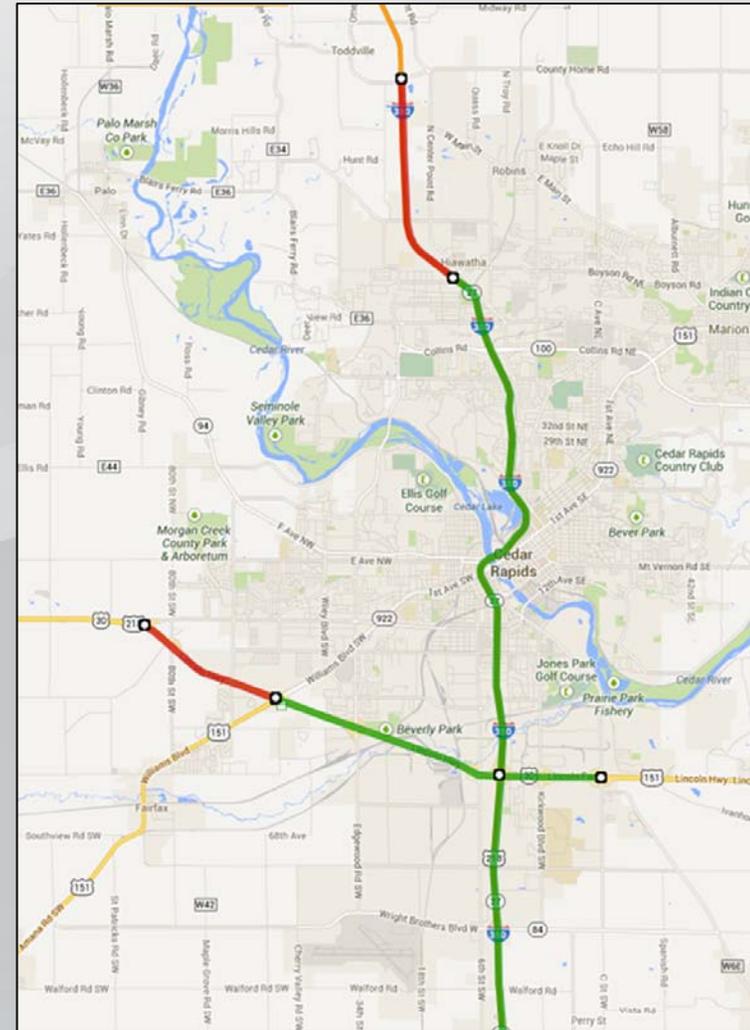
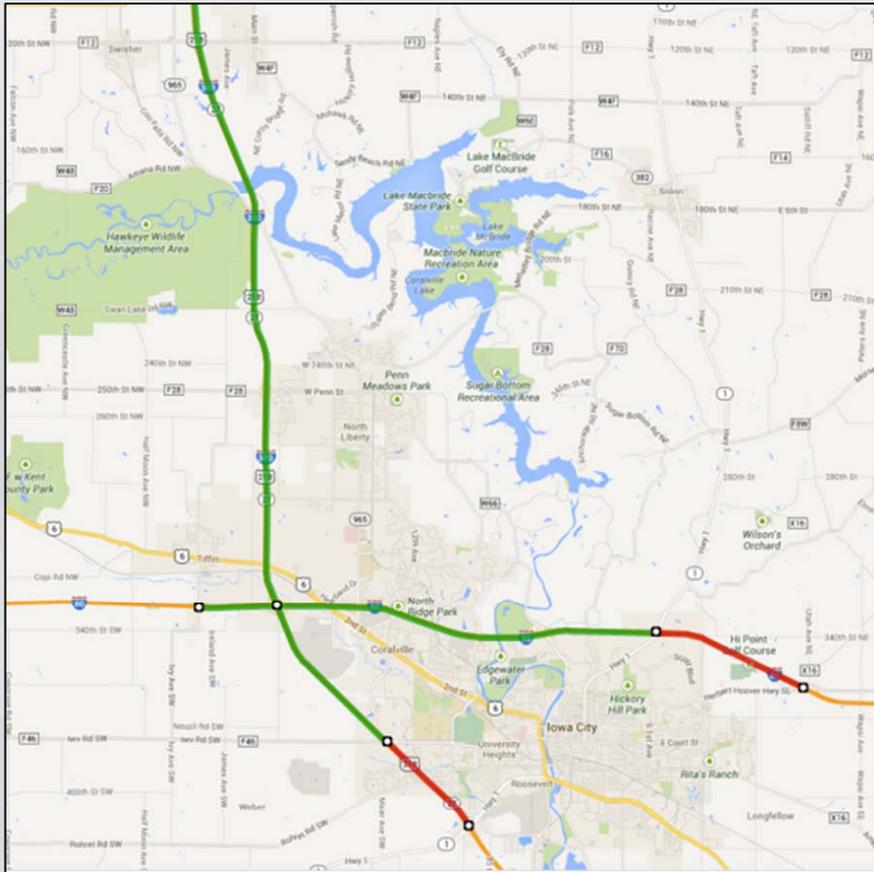
# Des Moines Service Area



- **50 Patrol Miles: 24 On-Call Miles**
- **5 Patrol Vehicles; 1 Spare Vehicle**



# Cedar Rapids-Iowa City Service Area

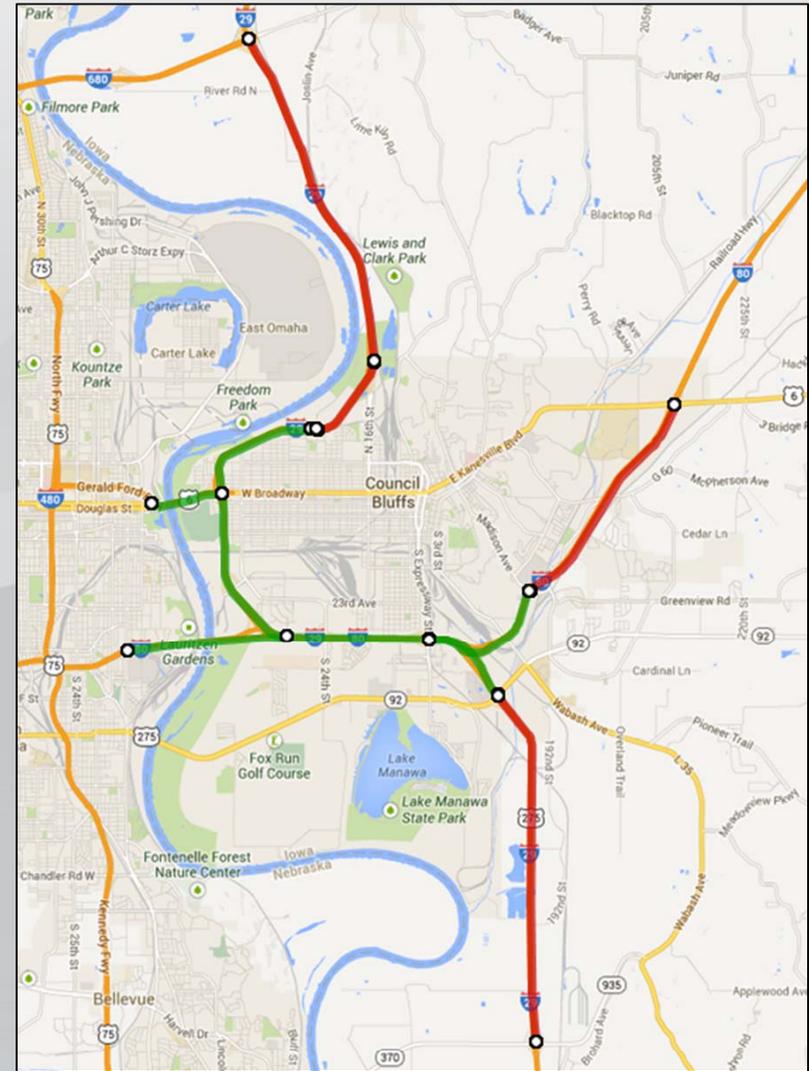


- **43 Patrol Miles: 10 On-Call Miles**
- **5 Patrol Vehicles; 1 Spare Vehicle**



# Council Bluffs Service Area

- 36 Patrol Miles: 12 On-Call Miles
- 2 Patrol Vehicles; 1 Spare Vehicle



# Services Provided

- Assist motorists
- Provide small amounts of fuel
- Relocate vehicles
- Perform limited vehicle repairs (15 minutes or less)
- Remove some road hazards/debris
- Transport motorists to nearest safe location



# Services Provided (continued)

- Support law enforcement and other responders in establishing emergency traffic control and scene management
- Provide limited/minor first aid
- Monitor and communicate freeway conditions to the Iowa DOT Traffic Operations Center and its public safety partners
- Record and report services for performance measurement and monitoring



# Schedule

- Issue RFP 09/08/14
- Mandatory Pre-Bid Meeting 09/15/14
- Vendor's Questions Due 10/07/14
- DOT Response to Vendor's Questions 10/10/14
- Proposals Due 10/15/14
- Proposal Evaluation 10/21-24/14
- Vendor Presentations (by Invitation) 11/04-06/14
- Announce Successful Vendor(s) 11/12/14
- Execution of Contract(s) 12/03/14
- On-Road Services Commence 04/01/15



# Questions

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